

Annual Maintenance Program

Interactive Visualization Systems (IVS) offers an annual maintenance program to Fledermaus customers. All commercial and academic customers are enrolled in this program automatically for the first year they own Fledermaus. This is true for customers who purchase Fledermaus direct from IVS or through a reseller. If customers wish to continue receiving the benefits of this program they must enter into an annual maintenance contract with IVS or their local reseller.

Annual maintenance includes the following benefits:

1. Upgrade to new releases of the Fledermaus software package.
2. Upgrades to intermediate releases and patches.
3. Emergency bug fixes when required.
4. Customer technical support through e-mail, phone and fax.
5. Copies of the Fledermaus newsletter.

Customers should contact IVS or their local Fledermaus reseller for pricing information on the annual maintenance program, or if they have any additional questions about the program.

“3D Visualization – more than just a pretty picture”